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UNDER THE HOOD

CAR MAINTENANCE AND REPAIR

There's nothing worse than heading out on a glorious summer day with the windows down and the radio up... only to end up on the side of the road waiting for help.

Now is the perfect time to avoid those nasty surprises by bringing your car in for our thorough <u>Summer Service Package</u> including lube, oil and filter plus a multi-point inspection to help ensure the proper performance and safety of your vehicle this summer. Travel worry-free this summer and leave car troubles in the dust!

When it comes to customer service, they say we're "two" good!

We want to thank our loyal customers not once but twice for ranking us <u>Highest Overall Customer Satisfaction</u>* Among Service Provider Brands for a second year in a row according to J.D. Power and Associates.

It's proof that when you take pride in doing things right, people appreciate it. Now here's to going for three in a row!

To learn more about our award, visit jdpower.com

Travel smart this summer

At NAPA AUTOPRO, we've got everything you need to enjoy peace of mind before setting out on your summer road trips:

- Our NAPA Peace of Mind warranty that gives you 12 months/20,000 Km of worry-free protection on your qualifying repair or service work-wherever you travel in North America. Find our more <u>here</u>!
- Our complimentary Roadside Assistance Program issued in conjunction with our Peace of Mind warranty, which provides you with 12 months/20,000 km of 24/7 coverage on emergency services like towing, battery boosting, flat tire replacement and more anywhere in North America. Ask your NAPA AUTOPRO for details or inquire now!
- Our complimentary 10-year/400,000 km limited
 engine and driveline warranty covering the repair or





replacement of critical engine components, including your transmission or transaxle, when you have regular service and maintenance at any participating AUTOPRO in Canada. Find out how to get covered by <u>clicking</u> <u>here</u>. Certain qualifying conditions apply.



UNDER THE HOOD is a free newsletter from NAPA AUTOPRO. To ensure delivery of emails in your inbox, please take a moment to add <u>info@napaautopro.com</u> to your email address book or safe list. <u>Privacy Statement</u>

*NAPA AUTOPRO received the highest numerical score among service providers in the proprietary J.D. Power and Associates 2011-2012 Canadian Customer Commitment StudiesSM. 2012 study based on responses from 18,090 consumers measuring 26 providers and measures opinions of owners of 4- to 12-year-old vehicles who had their vehicle serviced at the dealership or after-market facilities. Proprietary study results are based on experiences and perceptions of consumers surveyed January-February and June-July 2012. Your experiences may vary. Visit jdpower.com.